





HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MINUTES – March 8, 2018

Members/Alternates Present: Diane Bucon, Michelle Darnelle, Jeffrey Dziedzic, Denise Foster, Kimberly Fritz, Fedra Hassanpour, Reina Hudson, Leonard Kornreich, MD (Co-Chair), Sarah Legg, Carol Neidenberg, Jennipher Ohmstede, Nilanie Ramos, Krista Riganti, George Scolari, Dean Sidelinger, MD, Kristen Smith, Viviana Urquizu, Janet Vadakkumcherry, Judith Yates

HSD Staff Present: Angela Galba-Davis, Caryn Sumek

Guests: Ashley Delanis, Kathleen Lang, Susan Mahonga, Syed Naqvi, Thomas Olinger, DDS, Jody Regan, Porchia

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ITEM	DISCUSSION	ACTION
I. Welcome and Introducti	ons	
	Meeting called to order at 3:04 PM by Dr. Leonard Kornreich	
	Introductions were made	
II. Public Comment		
	• None	
III. Healthy San Diego (HSD)	Quality Improvement (QI) Subcommittee Report	
(Krista Riganti, QI Chair)	 Health Education & Cultural/Linguistics Workgroup (HE/CL) The HE/CL workgroup work plan was redeveloped including a full budget impact. The plan includes a more defined plan for a language services training. We are thinking of hosting a workshop/luncheon to educate providers on language service requirements and resources. We would like to bring in someone from the Office of Civil Rights and a legal expert. We want to do a workshop on applying how to make the requirements fit into the workspace. We are hoping Kaiser will help to provide CEUs for the training. We started having discussions regarding the cervical cancer screening event again Other possible trainings:	
	- The workgroup is working on the new PCP assignments to	
	include the new health plans	

- We are removing the Medi-Cal provider enrollment process from the agenda until we get the final update from DHCS
- The workgroup is working on identifying non-compliant and low performing providers. We will track those providers, share information among the health plans, and communicate with the identified providers to help them get in compliance.
- The workgroup will collaborate in a more efficient way on details, have a united message going to our providers, and we will be following the same processes. We discussed specific problem sites and are working on finding common solutions.
- Behavioral Health Workgroup
 - There was a Whole Person Wellness (WPW) update. They are not accepting new referrals, but asking the health plans for help getting the clients already identified to respond to recruitment efforts.
 - Drug Medi-Cal is going to the Board of Supervisors in March. It's proposed to start in July.
 - Carol gave an update on the SSI for Children program and the Cal MediConnect Ombudsman program
 - The workgroup discussed the network adequacy issues regarding the lack of Psychiatrists
 - There was a presentation regarding the Vista Hill Smart Care Program
- Consumer Center for Health Education & Advocacy
 - The biggest issues are network adequacy and lack of housing options for people. The number one reason for calling Legal Aid is regarding housing.
 - We are working with the County regarding Drug Med-Cal. We are going to expand our Mental Health Team, now called the Behavioral Health Team.
- Health Plan Workgroup
 - The health plans will be giving posters to the Family Resource Centers and keeping them up-to-date
 - The health plans are working with AIS to revise IHSS care coordination and collaboration
 - We have an extension of the Medi-Cal Fee for Service until 12/31/2018
- San Diego Regional Center Workgroup
 - The workgroup will have a conference call to discuss the transition of the non-Autism diagnosis clients over to the health plans and the need to update our MOU. The implementation date of the transition is July 1st.

	California Children Services Workgroup	
	- CCS has a few nurse vacancies and we are going through the	
	interview process. Please contact us if you are experiencing	
	any delays. We appreciate your patience.	
	- Rady's pilot – We received the commitment from the State	
	and they have the approval to send recruitment letters to the	
	potential participants. They have reached out to 100 patients;	
	the goal is to reach 400 patients. If they reach 400, the Pilot	
	can be live by July. The health plans requested a 1-pager to	
	give staff who may receive calls from plan members.	
	Behavioral Health Services Update	
	- Drug Medi-Cal is going to the Board in March. We are	
	working on a quick guide. We have edited some areas of the	
	guide and continue to talk about care coordination. We hope	
	to have DMC-ODS implementation go live on July 1st.	
	- The workgroup is discussing training topics and providing	
	CE/CMEs	
	Health Plan - AIS Workgroup	
	- This is a new workgroup. We had our first meeting this	
	week.	
	- We are discussing how to coordinate care now that the care	
	coordination unit resource is not available. We are coming up	
	with a release of information form/tool to send to AIS to	
	enable plans to obtain and share information with AIS.	
	The QI committee will focus on the two topics for the	
	remaining of the year – 1) Access and Availability and 2)	
	Benefit Services	
IV. Action Items		
Approval of minutes	February 8, 2018 meeting minutes approved as written	
from previous meeting		
V. Presentation - Dental Initi	atives (Thomas Olinger, DDS, Chief Dental Officer, HHSA-Medical Ca	re Services
Division)		
	Dr. Thomas Olinger gave an overview of dental initiatives	
	- Dr. Kornreich suggested a presentation regarding the type	
	and amount of dental care completed in the FQHCs. Janet	
	Vadakkumcherry will coordinate the presentation with Caryn	
	Sumek.	
VI. Chairs' Reports		
A. Health Services	No meeting	
Advisory Board		
(HSAB) (Co-Chairs)		
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B. CCI/Cal MediConnect	Carol Neidenberg reporting	
Advisory Committee	• There were 141 calls last month and 91 calls this month. The	
Update	calls are mostly regarding enrollment, disenrollment and	
(Greg Knoll)	network adequacy.	
C. Behavioral Health	• There was a Whole Person Wellness (WPW) update. They are	
Workgroup (BHWG)	not accepting new referrals, but asking the health plans for	
(George Scolari)	help getting the clients to respond.	
,	• Drug Medi-Cal is going to the Board of Supervisors in March.	
	It's proposed to start in July.	
	• Carol gave an update on the SSI for Children program and the	
	Cal MediConnect Ombudsman program	
	 The workgroup discussed the network adequacy issues 	
	regarding the lack of Psychiatrists	
	• There was a presentation regarding the Vista Hill Smart Care	
	Program	
VII. Information/Updates (W		
A. Public Health	Dean Sidelinger reporting	
Services (PHS)	• The State Department of Health released the statistics	
(Sayone	regarding the 2017 Pertussis cases. There were almost 3,000	
Thihalolipavan, MD)	cases across the State. San Diego's number of cases were	
	higher than other counties. This could possibly be due to	
	more cases and/or a more robust surveillance system. We	
	anticipate the numbers for this year and next year to be	
	higher.	
	The Influenza cases are coming down, both in San Diego and	
	across the State	
	Our Hepatitis A declared emergency is over, but we still see a	
	few cases coming in. There was a press release regarding a	
	case at the jail.	
	 Rady's pilot – We will continue to update you as information comes in. 	
B. Healthy San Diego	UnitedHealthcare has about 6,330 members and 3,571 are in	The HSD
(Caryn Sumek)	San Diego	Statistical
(caryii sainek)	 Aetna has about 2,800 members and around 1,900 of those 	Reports will
	are in San Diego	be emailed to
	There are around 725,000 people enrolled in Medi-Cal	the
	• The default rate is 39.8%	committee
C. Medi-Cal Initiatives	 Drug Medi-Cal is going to the Board of Supervisors on Tuesday 	3322
(Caryn Sumek)	 There are 107 people enrolled in Whole Person Wellness 	
(caryii Sainek)		
	2019 Proposed Federal Budget – There are four major housing programs proposed to be eliminated. Also, less funding is	
	programs proposed to be eliminated. Also, less funding is	
	being proposed for SNAP/CalFresh.	

HSD JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MINUTES, March 8, 2018 Page 5 of 5

VIII. Health Care and Legislative Updates			
	• None		
IX. Agenda Items For Next Meeting			
	• None		
X. Adjourn			
	 Meeting adjourned by Dr. Kornreich at 4:15 p.m. 		

THE NEXT HEALTHY SAN DIEGO JOINT CONSUMER & PROFESSIONAL ADVISORY COMMITTEE MEETING SCHEDULED

Thursday, April 12, 2018 from 3:00 p.m. to 5:00 p.m.

Health and Human Services Complex

3851 Rosecrans Street, San Diego Conference Room, San Diego, CA 92110

Minutes recorded and transcribed by Angela Galba-Davis